Service Risk Register - Transformation

Generated on: 02 February 2011

TT 10

Data Quality



Transformation Team Current Risk Heat Map Likelihood Title Status Code Key TT 01 Understanding local priorities TT 02 Poor quality uncoordinated community engagement Risk Status TT 03 Failure to deliver improvements in priority areas OK Failure to manage performance of the Council Plan TT 04 Warning TT 05 Failure to develop investment to meet local needs Alert TT 06 Capacity of the organisation does not match our ambitions Unknown TT 07 Failure to build effective partnerships TT 08 Failure to co-operate in delivering the shared targets of the NYLAA TT 09 Failure to involve our communities effectively

TT 01 U	nderstanding local priorities					
Risk Code	Risk Title	Description			Status	
TT 01	Understanding local priorities	Failure to understand th	Failure to understand the needs of our customers and community			
Consequ	iences	Failing to meet local new	r vulnerable people. Poor			
	Original Matrix		Original Ra	ting Description		
			D		2	
		Original Impact	Major	Original Likelihood	Not Likely	
	Likelihood		Company Del	to a Brandatta		
	Current Risk Matrix			ing Description		
			В	Current Likelihood	2	
	Impact	Current Impact	Minor		Not Likely	
	Likelihood					
	Target Risk Matrix		Target Rati	ing Description		
			В		2	
	Impact	Target Impact	Minor	Target Likelihood	Not Likely	
	Likelihood					
Latest Pr				Last Review Date	SMT Lead	
other unit n engagir Tourism C	10 Transformation Team now running the Ryedale Citizen in their engagement work. Community Engagement Strage the voluntary sector through the RSP and the Business commissioning Project. Budget consultation undertaken this support of parish planning in Ryedale are currently under	tegy being delivered effective Community through the Rye s year through the Budget S	vely with recent developments edale Business Forum and the	15 Apr 2009	Clare Slater	

TT 02 Poor quality uncoordinated community engagement					
Risk Code	Risk Title	Description	Description		
TT 02	Poor quality uncoordinated community engagement	Poor quality community	engagement that is not coo	ordinated	Ø
Conseq	uences	Consultation fatigue. La	ick of empowerment. Loss o	f influence for members of	f our communities
Original Matrix			Original Rat	ting Description	
	Discontinuod Likelihood	Original Impact	C Medium	Original Likelihood	3 Likely
	Current Risk Matrix	Current Rating Description			
			В		2
	Likelihood	Current Impact	Minor	Current Likelihood	Not Likely
	Target Risk Matrix	Target Rating Description			
			В		2
	l mpac	Target Impact	Minor	Target Likelihood	Not Likely
Latest P	Likelihood rogress			Last Review Date	SMT Lead
delivery of The coun- partners capacity of	9 Dec 2010 Community Engagement Programme is managed through the Transformation Team and the planning and elivery of engagement activity is improving across the Council and the RSP is helping to co-ordinate activity across partners. he council is also involved in the North Yorkshire Community Engagement Forum which includes a wide range of public sector artners and who work together to deliver joined up engagement and also in sharing intelligence and developing skills. The apacity of the Transformation Team has increased significantly in terms of skills and this has in turn increased the capacity of the Council across services to engage more effectively and in a more co-ordinated way			15 Apr 2009	Clare Slater

TT 03 Fa	ailure to deliver improvements in priority areas					
Risk Code	Risk Title	Description			Status	
TT 03	Failure to deliver improvements in priority areas	Failure to deliver improv	ailure to deliver improvements in priority areas			
Consequ	iences	Discrimination. Litigatio	n. Damage to reputation. Po	oor outcomes		
	Original Matrix		Original Rat	ting Description		
	Impact	Original Impact	C Medium	Original Likelihood	3 Likely	
	Likelihood					
	Current Risk Matrix	Current Rating Description				
	Likelihood	Current Impact	B Minor	Current Likelihood	2 Not Likely	
	Target Risk Matrix	Target Rating Description				
			В		2	
	Likelihood	Target Impact	Minor	Target Likelihood	Not Likely	
l atest Pr	Latest Progress			Last Review Date	SMT Lead	
	-	Last Review Date	SPIT LEAU			
	11 Progress with delivering the Council Plan is reported to ailing the delivery of the Councils Financial Strategy is also ace report.			15 Apr 2009	Clare Slater	

TT 04 F	ailure to manage performance of the Council Pla	an			
Risk Code	Risk Title	Description	Pescription		
TT 04	Failure to manage performance of the Council Plan	Failure to management	performance of the Council	Plan	
Consequ	uences	Poor outcomes for mem	bers of our communities, pa	articularly the most vulner	able.
	Original Matrix		Original Rat	ting Description	
	Likelihood	Original Impact	B Minor	Original Likelihood	2 Not Likely
Current Risk Matrix		Current Rating Description			
			В	Current Likelihood	2
	Likelihood	Current Impact	Minor		Not Likely
	Target Risk Matrix		Target Rati		
	Turget Risk Fluttix		В	ng Description	2
	Dikelihood	Target Impact	Minor	Target Likelihood	Not Likely
Latest Pr	Latest Progress			Last Review Date	SMT Lead
	1) Feb 2011 Covalent now used effectively to manage the performance of the Council. Improvement Planning for the Council also managed through this system. Regular performance reporting to members of the Policy and Resources Committee.			15 Apr 2009	Clare Slater

TT 05 Failure to develop investment to meet local needs					
Risk Code	Risk Title	Description	Description		
TT 05	Failure to develop investment to meet local needs	Failure to develop inves	tment to meet local needs		
Consequ	uences				
	Original Matrix		Original Rat	ting Description	
			В		2
	Impact	Original Impact	Minor	Original Likelihood	Not Likely
	Likelihood Current Risk Matrix	Current Rating Description			
	Current Risk Platfix		В	ling Description	2
	Impact	Current Impact	Minor	Current Likelihood	Not Likely
	Likelihood				
	Target Risk Matrix		Target Rating Description		
			В		2
	Impact	Target Impact	Minor	Target Likelihood	Not Likely
1 - 1 1 D	Likelihood		Last Paulaus Bata	CMT Lood	
Latest Pr			Last Review Date	SMT Lead	
01 Feb 20 review pro line service	11 VFM Strategy being implemented with VFM review progogramme linked to One 11 programme. Balanced budget bees.	ramme underway and mana eing proposed to Council wit	aged through covalent. VFM th no cuts proposed to front	15 Apr 2009	Clare Slater

TT 06 C	apacity of the organisation does not match our	ambitions				
Risk Code	Risk Title	Description	Description			
TT 06	Capacity of the organisation does not match our ambitions	Capacity of the organisa	Capacity of the organisation does not match our ambitions			
Consequ	iences	Failure to deliver improv	vements for local communiti	ies, damage to our reputat	tion	
	Original Matrix		Original Rat	ting Description		
Likelihood		Original Impact	D Major	Original Likelihood	3 Likely	
	Current Risk Matrix	Current Rating Description				
	Likelihood	Current Impact	C Medium	Current Likelihood	3 Likely	
	Target Risk Matrix		Target Rati	ing Description		
			В		2	
	Likelihood	Target Impact	Minor	Target Likelihood	Not Likely	
Latest Pr	Latest Progress				SMT Lead	
15 Dec 20 effectively	10 Delivery of Council priorities being achieved with conse	quences and impact of one	11 programme being managed	15 Apr 2009	Clare Slater	

TT 07 Fa	ailure to build effective partnerships					
Risk Code	Risk Title	Description	Description			
TT 07	Failure to build effective partnerships	Failure to build effective	ailure to build effective partnerships			
Consequ	iences	No added value achieve	ed through partnership work	ing		
	Original Matrix		Original Rat	ting Description		
Likelinood		Original Impact	C Medium	Original Likelihood	3 Likely	
	Current Risk Matrix	Current Rating Description				
	Likelihood	Current Impact	C Medium	Current Likelihood	2 Not Likely	
	Target Risk Matrix		Target Rati	ng Description		
	- arget risk riderx		В	ing Description	2	
	Likelihood	Target Impact	Minor	Target Likelihood	Not Likely	
Latest Pr	ogress	•	•	Last Review Date	SMT Lead	
15 Dec 20	10 Risks associated with significant partnerships being n	nanaged effectively		15 Apr 2009	Clare Slater	

TT 08 Fa	nilure to co-operate in delivering the shared ta	rgets of the NYLAA				
Risk Code	Risk Title	Description			Status	
TT 08	Failure to co-operate in delivering the shared targets of the NYLAA				②	
Consequ	ences	Breaching our duty to c	o-operate			
	Original Matrix		Original Ra	iting Description		
			D		3	
	Likelihood	Original Impact	Major	Original Likelihood	Likely	
	Current Risk Matrix	Current Rating Description				
	Impact		A A	ling 2 dod i paon	1	
		Current Impact	Low	Current Likelihood	Very Low	
	Likelihood Target Risk Matrix		Target Rating Description			
	. argot mon ratio		В	g = coorribation	2	
	Targ	Target Impact	Minor	Target Likelihood	Not Likely	
atest Pr	ogress			Last Review Date	SMT Lead	
5 Dec 20	10 NI's and LAA abolished by the coalition government			15 Apr 2009	Clare Slater	

TT 09 Fa	ailure to involve our communities effectively					
Risk Code	Risk Title	Description	Description			
TT 09	Failure to involve our communities effectively					
Consequ	iences	Breaching our duty to in	nvolve			
	Original Matrix		Original Ra	ting Description		
			С		2	
	Ded Likelihood	Original Impact	Medium	Original Likelihood	Not Likely	
	Current Risk Matrix	Current Rating Description				
			В	<u> </u>	2	
	Likelihood	Current Impact	Minor	Current Likelihood	Not Likely	
	Target Risk Matrix		Target Rati	ing Description		
			В		2	
	Likelihood	Target Impact	Minor	Target Likelihood	Not Likely	
Latest Progress			Last Review Date	SMT Lead		
15 Dec 20	10 Top quartile performance in relevant indicators. Citizen d to influence future service design and delivery and priorit		l and effective. Responses	15 Apr 2009	Clare Slater	

TT 10 D	ata Quality				
Risk Code	Risk Title	Description	Description		
TT 10	Data Quality	Failure to manage data	ailure to manage data quality		
Consequ	iences			-	
	Original Matrix		Original Rat	ing Description	
	Likelihood	Original Impact	D Major	Original Likelihood	2 Not Likely
	Current Risk Matrix		Current Rat	ing Description	
			В		2
	Impact	Current Impact	Minor	Current Likelihood	Not Likely
	Likelihood				
	Target Risk Matrix			ng Description	
			В		2
	Target Impact	Target Impact	Minor	Target Likelihood	Not Likely
Latest Pr	atest Progress			Last Review Date	SMT Lead
15 Dec 20	5 Dec 2010 Data quality checks undertaken regularly by Transformation Team. Positive feedback from auditors on use of esources for 2009/10 though assessment not scored.			17 May 2009	Clare Slater